

# SOLIS CUSTOMER MONITORING ACCOUNT SETUP

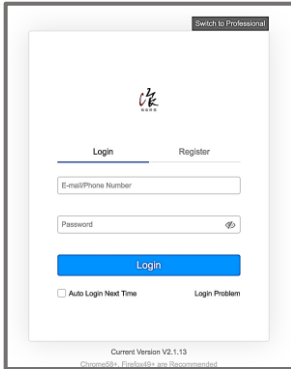
Using Web Browser



Ginlong Technologies Co., Ltd.

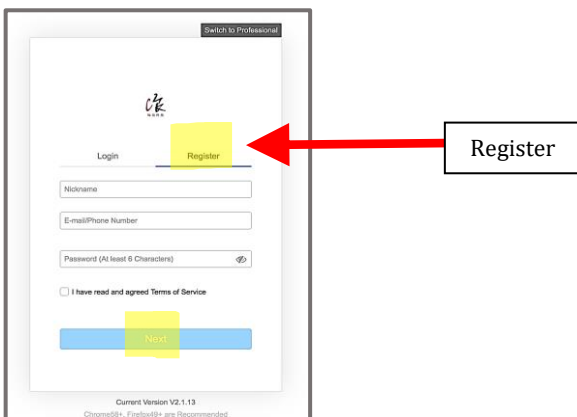
## SETTING UP MONITORING ACCOUNT – Using Web Browser

**STEP 1:** Log on to [m.ginlong.com](http://m.ginlong.com), the following page will appear.



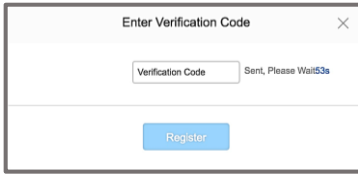
### **STEP 2:**

- Click on Register option. Make sure you enter your **EMAIL only** and **not** your phone number and set your own password.
- Enter all the details correctly. Once you are done, click **NEXT**.



### **STEP 3:**

- After clicking next, a pop up '**Enter Verification Code**' will appear as shown.
- The verification code will be sent to your email address provided by you, above. Please, check your inbox.
- You will receive an email (with the code) from 'SolarManBasic'.
- If you cannot find the email in your Inbox, make sure to check your spam and junk folder as well.
- Click Register once you have entered the Verification code.



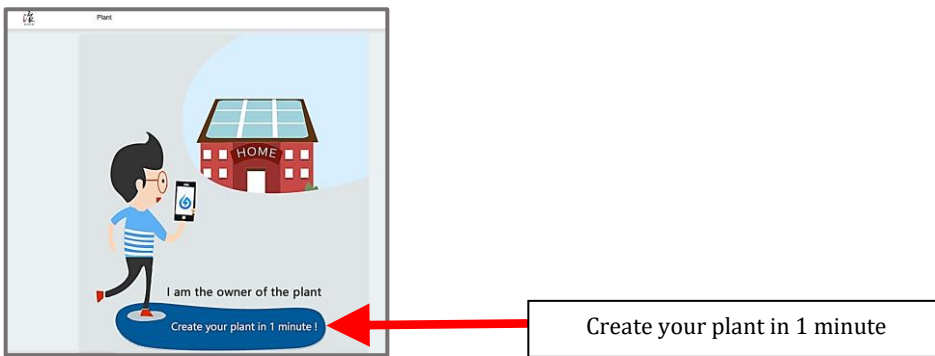
Enter Verification Code

Verification Code Sent, Please Wait 53s

Register

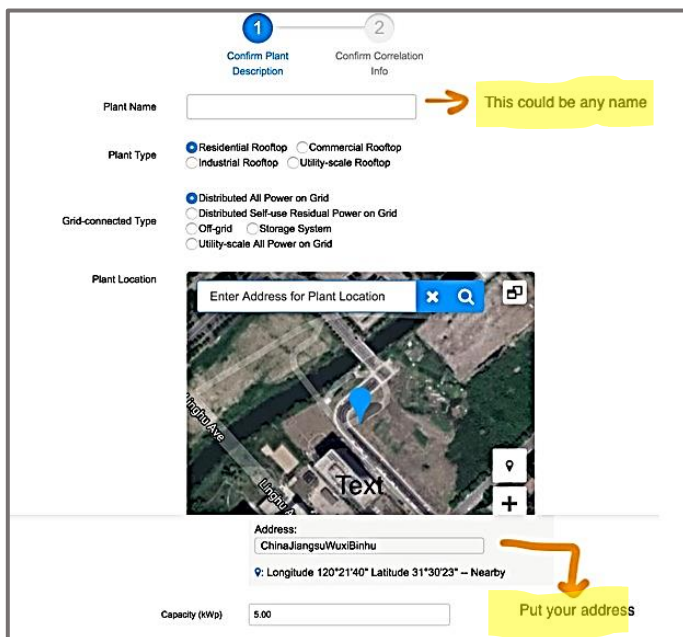
**STEP 4:**

- After you enter the verification code and enter register, you will be redirected to a page as shown.
- Select create your plant in 1 minute.



**STEP 5:**

- 'Confirm plant description' page will appear as shown below.
- The information in this page can be completed with the help of your installer.
- If the installer is not available, you can fill this information to the best of your knowledge, as it **DOES NOT** affect the data logging capabilities or the performance of the system.




1 Confirm Plant Description 2 Confirm Correlation Info

Plant Name  → This could be any name

Plant Type  
 Residential Rooftop  Commercial Rooftop  
 Industrial Rooftop  Utility-scale Rooftop

Grid-connected Type  
 Distributed All Power on Grid  
 Distributed Self-use Residual Power on Grid  
 Off-grid  Storage System  
 Utility-scale All Power on Grid

Plant Location  
 Enter Address for Plant Location  
  
 Address:  China.Jiangsu.Wuxi.Binhu  
 Longitude 120°21'40" Latitude 31°30'23" -- Nearby  
 Capacity (kWp)  5.00 → Put your address

**NOTE:** The information entered here can be edited anytime.



Plant Time Zone (UTC+11:00) Magadan

Azimuth (°) 180°

Angle of Tilt (°) 25°

Currency CNY

Benchmark Price(CNY/kWh) 0.75

Generation Province FIT(CNY/kWh) 0 Period (yr) 0

Generation City FIT(CNY/kWh) 0 Period (yr) 0

Generation County FIT(CNY/kWh) 0 Period (yr) 0

Constructing Cost(CNY) 37500.00

Constructing FIT(CNY) 1000

Constructing FIT(CNY) 1000

Loan Proportion (%) 0%

Annual Loan Rate (%) 0 Period (yr) 0

Refund Method  Fixed Basis Mortgage  Fixed Payment Mortgage

Contact Number

Next

Change the currency from CNY to AUD

**STEP 6:**

- Click **Next** once you have filled the required fields above.
- After clicking next, you will be redirected to the next page 'Confirm Correlation Info' as shown.
- Click 'Construction Completed'.

1 Confirm Plant Description

2 Confirm Correlation Info

Founder dk( Owner )

Back Construction Completed

Construction Completed

**STEP 7:**

- The following page 'Add new device' will appear.
- Enter the Serial Number (S/N) written on your Wi-Fi stick and click **Add**.
- Make sure you **do not** change your device type and brand.

Add New Device

Device Type: Logger

Brand: SOLARMAN

SN: [input field]

Add Import

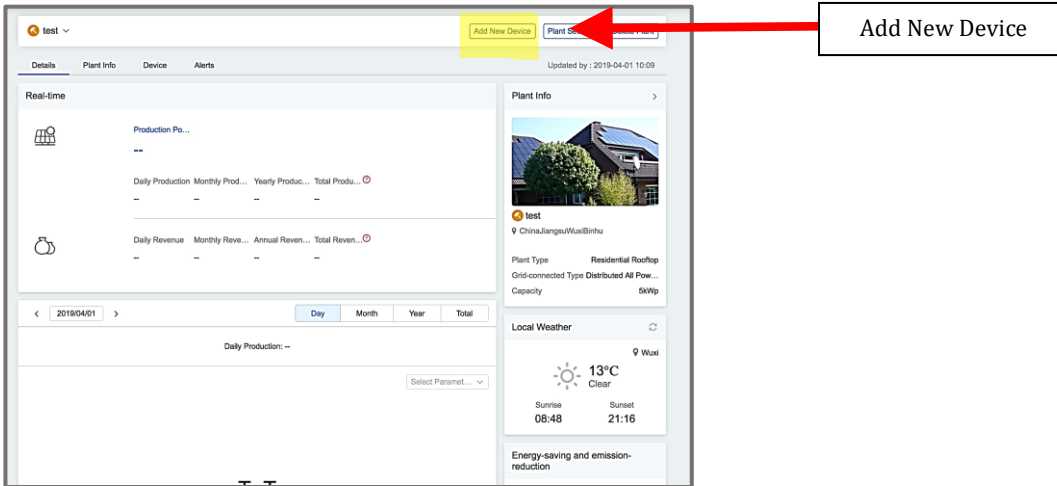
SN: [input field] Operation: [input field]

( Not Available )

Add



### STEP 8:

- If the above step (Add new device) does not appear, you will be redirected to the following page. Select **Add New Device** and follow Step 7.




### STEP 9:

- After you have added the device, you will be redirected to the following page.

Details    Plant Info <u>Device</u> Alerts							
Inverter		Logger					
Device ...Name / SN	Current Gene...	Daily Production	Connected ...	Signal Strength	Latest Alerts	Last Update Ti..	Operation
 Inverter 030AC0181060052	2.27kW	3.1kWh	Logger	636873618 	--	08:35 2019-03-28	<input type="button" value="Delete"/>

**NOTE:** If you see the **Serial Number** of your inverter in the highlighted part and a **blue tick**, your initial setup is **completed**, and everything should work after 20 x minutes.

Details    Plant Info <u>Device</u> Alerts							
Inverter		Logger					
Device ...Name / SN	Current Gene...	Daily Production	Connected ...	Signal Strength	Latest Alerts	Last Update Ti..	Operation
 Inverter 030AC0181060052	2.27kW	3.1kWh	Logger	636873618 	--	08:35 2019-03-28	<input type="button" value="Delete"/>

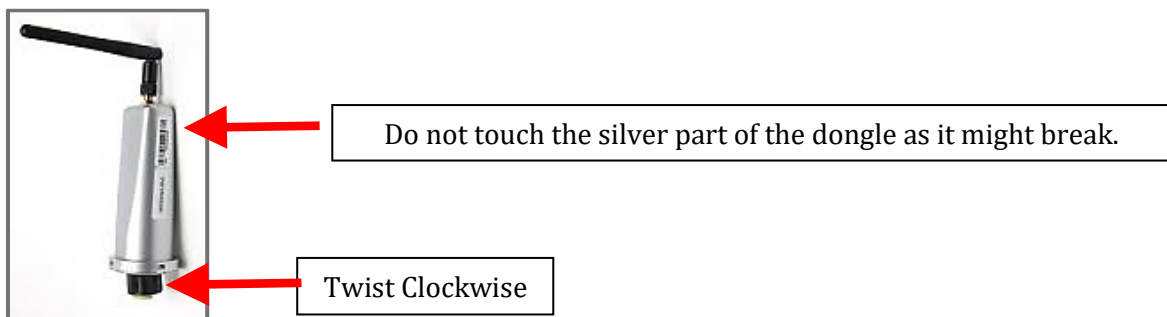
- If you do not see a blue tick or the serial number of your inverter after 5 minutes,
  1. Unplug the Wi-Fi dongle from the inverter\*\*\* (See next page to know how to unplug the Wi-Fi dongle)
  2. And then plug it back again.
  3. After you have plugged the Wi-Fi dongle back, on the Solis inverter press **Enter**.
  4. You will see four options on the inverter. Select the second option i.e., **Settings** and press **Enter**.
  5. The settings menu will again have two options: Set Time and Set Address. Select **Set Address**.
  6. The default address number of the Solis inverter is **01**. Check if it is 01 as shown, if not, press UP/DOWN keys to set the address.

```
YES=<ENT> NO=<ESC>  
Set Address: 01
```
  7. Press Enter to save the settings.

- After this refer to Step 9.

### \*\*\*Unplugging the Wi-Fi Dongle

- The dongle is a delicate device. Be GENTLE.
- Only Twist the black screw cap clockwise. (Do NOT pull/turn the silver part of the dongle.)



“ALL DONE”

HAVE A GOOD DAY!